



Employment Security Department
WASHINGTON STATE

September 30, 2011

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At the same time we implemented the TBI payment increase, we took the opportunity to fix some long-standing problems. One of these involved a subset of very old claims who had collected Extended Benefits. The fix caused these claimants to receive an incomplete and misleading communication from us, so we sent this clarifying letter a couple days later.

We made an adjustment

On September 26, 2011, we mailed you a Statement of Wages and Hours about your extended benefits. You received it because we slightly increased the total amount of benefits you are eligible to receive after correcting a miscalculation in your claim.

We made an error

Unfortunately, this statement provided your total extended benefits amount, including the benefits we already paid you. It did not provide your remaining balance.

The additional amount you will receive as a result of our recalculation could be between \$1 and \$1,000. In most cases, claimants will receive somewhere between \$100 and \$500 in additional benefits.

Check your balance

You can find your remaining balance by visiting www.esd.wa.gov. Select "File a weekly claim" and click on "Weekly online unemployment-benefits claim." Follow the prompts to "Services currently available for your claim" menu and select "Check your benefit payment information or claim status."

Or, if you prefer, call 1-800-318-6022. Follow the prompts and select "For information about recent benefit checks."

Get more information

We apologize for the miscommunication. If you have any questions, please call the claims center toll free at 1-877-558-8509.